



HOW TO USE MANAGED WIFI

A complete user guide to using and getting the most out of your managed Wi-Fi app

START HERE

1. Download your Managed Wi-Fi app

Navigate to the App Store or Google Play store

Search for your ISP's Managed Wi-Fi app in the search bar

Select your ISP's app by MCP Networks and tap install

2. Creating an account

The first time you open the app, tap on the "Register" link in the lower half of the app

Enter your Email* and Password, confirm your Password, and then tap register.

*Email must be unique and not already assigned an account with the app

After registering, enter your Email and Password on the front page to log in

What should I do first?

Tap on a topic to jump to it. These are the 5 most important features for getting started.

| | |
|--|---|
| 1. ADD USERS & DEVICES | 2 |
| 2. ENABLE HOMEWORK MODE | 2 |
| 3. SET BEDTIME BLOCKER | 2 |
| 4. ENABLE CHILD FILTER | 3 |
| 5. PAUSE THE INTERNET | 3 |

What else can the app do?

| | |
|--|---|
| 6. EDIT WI-FI SSID & PASSWORD | 4 |
| 7. ENABLE/DISABLE WI-FI | 4 |
| 8. ENABLE/DISABLE GUEST NETWORK | 4 |
| 9. OPTIMIZE NETWORK & RUN SPEED TEST | 5 |
| 10. ADD A MASTER DEVICE | 5 |
| 11. SET USER PRIORITY | 5 |
| 12. VIEW CURRENT USAGE | 6 |
| 13. EDIT USER INFORMATION | 6 |
| 14. VIEW WI-FI SIGNAL STRENGTH | 6 |
| 15. VIEW ACTIVITY LOG | 6 |
| 16. VIEW HARDWARE HEALTH | 7 |
| 17. MORE SUPPORT | 7 |

1. Add Users & Devices

BACK TO TOP

To add a user, open the app to the Users Tab

Select the "Add User" Button

Enter name, select priority and user type.

Hit the "Add" button

To add a device to a user, open the app to the devices tab

Select the device you wish to add

Select the user from the drop-down menu

Tap the "Save" button

2. Enable Homework Mode

BACK TO TOP

Homework mode blocks access to sites that can distract kids from their homework

To turn homework mode on or off, open the app to the user's tab

Select the desired user

Toggle the homework mode switch on or off

3. Set Bedtime Blocker

BACK TO TOP

Scheduled blocker that completely blocks a user's devices from accessing the internet during bedtime hours

To activate Bedtime Blocker, open the app to the user's tab

Select the desired user

Scroll down to the Bedtime Blocker settings

Enable the days and times you want the blocker to be active

Tap the "Save" button

4. Enable Child Filter

BACK TO TOP

Prevent users from accessing adult websites and content

To enable child filter, open the app to the user's tab

Select the user you wish to manage

Tap on the Child-Friendly Filter drop down menu and select "On" to activate the filter

Scroll down to the bottom of the page and tap "Save"

5. Pause the Internet

BACK TO TOP

Disable internet access for your entire network, a specific user, or a specific device

To pause a specific user, open the app to the Users tab

Tap on the orange pause button next to the desired user

Tap on the green arrow to resume the internet

To pause a specific device, open the app to the Devices tab

Tap on the orange pause button next to the desired device

Tap on the green arrow to resume the internet

To pause internet for all users, open the app to the home tab

Tap on the orange pause button

Select "Lets do it"

Only Master devices can use the internet when this pause button is used

Tap on the green arrow to resume the internet

6. Edit Wi-Fi SSID & Password

[BACK TO TOP](#)

Create a new network name and password

To edit the Network ID or password, open the app to the settings tab

Select "Network Settings"

Type in a new Network ID or Password as you desire

Tap on the "Save" button

7. Enable/Disable Wi-Fi

[BACK TO TOP](#)

Turn off your routers Wi-Fi signal completely

To turn off Wi-Fi, open the app to the settings tab

Select "Network Settings"

In the Primary Wi-Fi drop down menu, tap on On or Off to turn the Wi-Fi on or off

Scroll down and tap the "Save" button

8. Enable/Disable Guest Network

[BACK TO TOP](#)

A Guest Network creates a safe place for guests to get on the internet while isolated them from your other devices

To enable the guest network, open the app to the Settings tab

Tap on "Network Settings"

Tap on "Guest Network"

From the Guest Wi-Fi drop down menu select On or Off to adjust the settings

Adjust the Network ID and Password

Tap on the "Save" button

9. Optimize Network & Run Speed Test

[BACK TO TOP](#)

Optimizing the network runs a speed test and will make your internet more efficient

To run a speed test, open the app to the settings tab

Select "network settings"

Tap on the Optimize Gear Icon

Review your network speeds and tap the "Close" button

10. Add A Master Device

[BACK TO TOP](#)

Parents should set their phones to be master devices. These are unaffected by pausing the internet

Open The app to the devices tab

Select the device you wish to make a master device

Tap on the "Master Device" check-box

Tap the "Save" button

11. Set User Priority

[BACK TO TOP](#)

If you wish to adjust the level of bandwidth available to a user, change their priority

To adjust a user's priority, open the app to the users tab

Tap on the user you wish to prioritize

Tap on the User Priority drop down menu and select Low, Standard, Medium, or High. The higher the priority, the more speed available to them

Scroll down and tap the "Save" button

12. View Current Usage

BACK TO TOP

If your network feels slow, you can check the usage page to see who is using the most internet

To view current usage, open the app to the home tab

Select the "View Usage" button

A graph will appear showing you real time network activity

13. Edit User Information

BACK TO TOP

Change the personal data for a user on your network

Open the app to the user's tab

Select the user you wish to edit

Select "Edit User"

Change any desired information

Scroll down and tap on the "Save" button

14. View Wi-Fi Signal Strength

BACK TO TOP

If a device is not connecting to the internet, check its signal strength to see how well it is connecting to the router

To view Wi-Fi signal strength, open the app to the settings tab

Select Wi-Fi Signal Info

This provides a real time graph of signal strength

15. View Activity Log

BACK TO TOP

All recent changes to the network are listed in the activity log

To view the activity log, open the app to the home tab

Scroll down to see recent activity

To view full log, scroll to the bottom and tap on "Review activity log"

16. View Hardware Health

[BACK TO TOP](#)

Internet issues may start at the hardware level. Viewing hardware health informs you of the status of your router

To view Hardware Health, open the app to the settings tab

Tap on "Hardware Health"

Review the stats listed on the page

17. More Support

[BACK TO TOP](#)

If you run into any issues, contact your internet service provider with any questions or other technical support.

Open the app to the settings tab

Select "Support"

Tap on your preferred method of support